

Mayor Linda Blechinger

City Clerk
Joyce Brown

<u>City Council</u>
Peggy Langley
Robert Vogel
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Standard Operating Procedures for Time Off Requests:

- 1. Purpose The purpose of this Standard Operating Procedure (SOP) is to outline the steps and requirements for submitting and processing time off requests, including vacation days and personal days off.
- 2. Scope This SOP applies to all employees within the organization who are eligible for time off benefits.
- 3. Responsibilities
 - 3.1. Employee
 - Submit a written request or email to their direct supervisor for time off following the guidelines outlined in this SOP.
 - Provide sufficient notice for time off requests.
 - Ensure proper handover of tasks and responsibilities to colleagues if required.
 - **3.2.** Direct Supervisor
 - Review the time off request submitted by the employee.
 - Evaluate the potential impact of the employee's absence on the department's workload and deadlines.
 - Forward the request to the department head with a recommendation for approval or denial.
 - 3.3. Department Head
 - Review the time off request and the recommendation from the direct supervisor.
 - Make a final decision on whether to approve or deny the request based on the needs and priorities of the department.
 - Inform the direct supervisor of the decision.
- 4. Procedure
 - **4.1.** Submitting a Time Off Request
 - 4.1.1. Employees must submit their time off request in writing or via email to their direct supervisor.
 - **4.1.2.** For single-day requests, employees must submit their request at least 72 hours in advance of the requested day off.
 - **4.1.3.** For vacation requests, employees must submit their request at least 1 week prior to the start of the requested vacation period.
 - **4.2.** Review and Approval Process
 - **4.2.1.** The direct supervisor reviews the time off request and considers the impact on the department's workload and deadlines.
 - **4.2.2.** If the direct supervisor supports the request, they forward it to the department head along with their recommendation for approval.
 - **4.2.3.** The department head reviews the request and makes a final decision based on the needs and priorities of the department.
 - **4.2.4.** The department head informs the direct supervisor of the decision.
 - 4.3. Notification of Decision
 - **4.3.1.** The direct supervisor notifies the employee of the department head's decision in writing or via email.
 - **4.3.2.** If the request is approved, the employee should make arrangements for coverage of their tasks and responsibilities, if required.
 - **4.3.3.** If the request is denied, the employee may discuss the decision with their direct supervisor to understand the reasons for denial and explore alternative options for time off if necessary.
- 5. Recordkeeping
 - **5.1.** The direct supervisor is responsible for maintaining records of approved and denied time off requests for each employee under their supervision.
 - **5.2.** Time off records should be updated in the organization's HR system or appropriate tracking method to ensure accurate tracking of employee time off balances.
- Revision History This SOP shall be reviewed and updated as needed to reflect changes in organizational policy, procedures, or staffing. (Latest Revision 03/28/2023)



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Time Off Request Form

Employee Information:

Name:	Department:	
	Email:	
Request Details:		
Type of Time : ☐ Person	nal Day 🗆 Vacation 🗆 Sick Leave 🗀 Comp Ti	me
Date(s) Requested: Start	t Date: End Date:	
Number of Days:		
Reason for Time Off Req	quest (optional):	
Supervisor Approval:		
Supervisor Name:	Signature:	
Date:	_ □ Approved □ Denied	
Comments (if any):		
Department Head Appr	roval:	
Department Head Name	e: Signature:	
Date:	_ □ Approved □ Denied	
	it: considered approved until both my direct supervisor and departmen sible for making arrangements for coverage of my tasks and respons	
Employee Signature:	Date:	

Instructions:

- 1. Complete the Employee Information and Request Details sections of the form.
- 2. Submit the completed form to your direct supervisor for review and approval.
- 3. Your direct supervisor will review the form, provide their approval or denial, and forward the form to the department head.
- 4. The department head will review the form, provide their approval or denial, and return the form to your direct supervisor.
- 5. Your direct supervisor will inform you of the final decision and provide you with a copy of the completed form for your records